



THE EXECUTOR'S CHEAT SHEET

Useful websites and phone numbers after a loss.

[CAVEAT: INFORMATION SUBJECT TO CHANGE AT EACH COMPANY'S DISCRETION]

Apple: contact Apple Support via their website to seek specific guidance on reassigning an Apple device after a loved one's death, resetting their password, or deleting their Apple ID entirely.

Direct Marketing Association's Deceased Do Not Contact list (to stop commercial mail): www.ims-dm.com/cgi/ddnc to complete online form; must confirm upon receipt of email.

Facebook (to close or memorialize account): visit www.facebook.com/help and search for "deceased"; you can complete online form to either memorialize or close the account.

Gmail (to close email account): go to support.google.com and submit an online request to close the account; proactively, each user can set up their "Inactive Account Manager" to provide Trusted Contact information in case of disability or death.

Instagram (to close or memorialize account): go to help.instagram.com to complete online form.

Life Insurance Policy Locator (to see if there is life insurance): visit <https://eapps.naic.org> to request a search of the Life Insurance Policy Locator Service; if a policy is located, the company will respond to you.

LinkedIn (to take down page): go to linkedin.com; search "deceased member" and complete online form.

Microsoft (to close email accounts ending with hotmail.com, outlook.com, live.com, msn.com): search msn.com for the Windows Live Custodian of Records to request account closure; a user can also proactively set up their "Inactive Account Manager" to provide Trusted Contact information.